



2026 Member Leader Team

Name	Position
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Curtis Patrick	Treasurer
Natalia Tribunskaya	Secretary, Nominations Chair, MyASQ
Michael Hart	Program Chair, Marketing Chair
Philip Grandy	Membership Chair
Sunil Shahane	Education Chair
Crystal Hansen	Arrangements Chair
Shamir Doshi	Volunteer Chair



Section's Contact Info for ASQ Members



<https://my.asq.org/communities/home/187>



<https://www.linkedin.com/showcase/asqottawa>



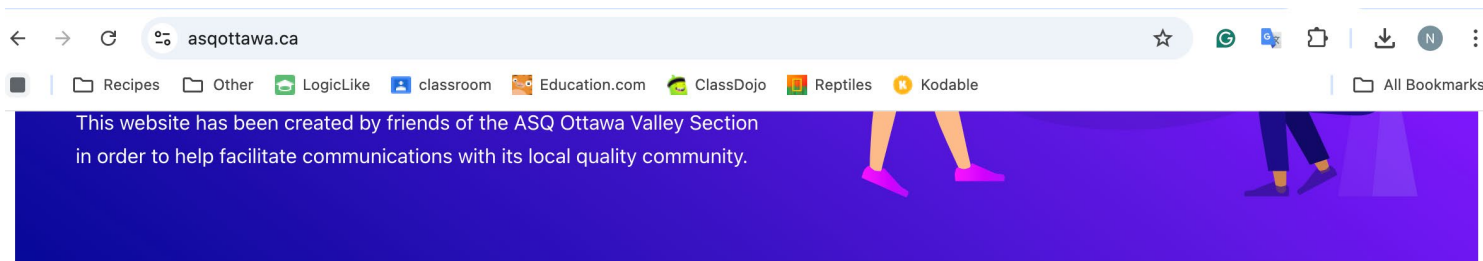
asqottawa407@gmail.com

Upcoming Events – access for ASQ Members

<https://my.asq.org/communities/events/187>



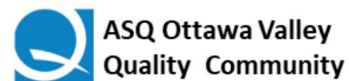
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Never miss another ASQ Ottawa Valley Event

Add your name and email address to our newsletter list to get notified of future online webinars and in person events hosted by ASQ Ottawa Valley Section. Everyone is welcome. Both ASQ members and non-members alike.

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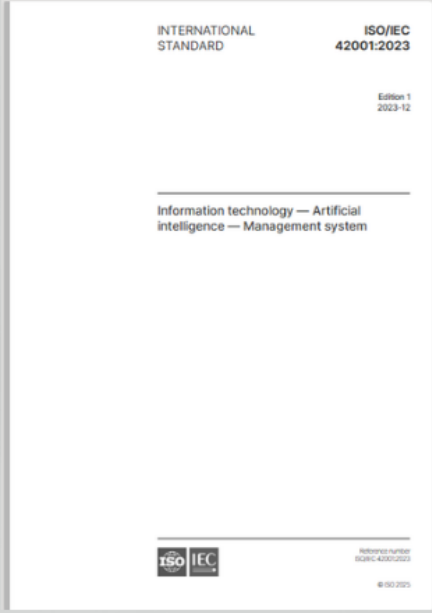
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Upcoming Events – webinar May 26

ASQ Ottawa 2026

FREE Evening Webinar



Brought to you by
the American
Society for Quality
Ottawa Valley
Section

Leading with Confidence: How ISO
Standards Are Shaping the Future of AI
Governance

Tuesday, May 26, 2026
7:00pm – 8:00pm Eastern Time (ET)

Everyone Welcome!



Speaker Mohamad Fawaz
B.Sc., EFQM Certified Assessor, Owner United management
Bureau-Quality Management Institute

[Register Now](#)



Upcoming Events – webinar Jun 16

ASQ Ottawa 2026 FREE Evening Webinar



Brought to you by
the American
Society for Quality
Ottawa Valley
Section

Hazard Identification and Risk Assessment

Tuesday, Jun 16, 2026
7:00pm – 8:00pm Eastern Time (ET)

Everyone Welcome!

Speaker Dr. Chaitanya Baliga
Over 20 years of experience in quality management systems,
regulatory compliance, and supplier management.



[Register Now](#)



Benefits of joining ASQ

[Quality Resources](#) is your one-stop online library of information related to quality. Access more than 75 years' worth of practical and research-based content, tools, and data about defining, achieving, measuring, controlling, and improving quality, created for all experience levels.

Gathered from around the globe, ASQ content is peer-reviewed by subject matter experts and published in a variety of formats, all accessible on ASQ's website.

Ways to find content

- [Search Quality Content](#) — Search more than 30,000 journal articles, case studies, books, standards, courses, webcasts, and presentations. The collection is indexed to be searchable by topic, keyword, industry, date, and more.
- [Browse/Learn About Quality topics](#) — Explore A to Z concepts, tools, applications, and technical terms that make up the world of quality.

Who has access to content on ASQ.org?

ASQ members have the most access to online full-text content, but all visitors will always find sample content available.

All visitors can...

- Read [Learn About Quality](#) topic overviews
- Download open-access [case studies](#) and [articles](#)
- View open-access [webcasts](#)
- View open-access [ASQ TV](#) episodes
- [Search](#) for content by keyword, date, and more

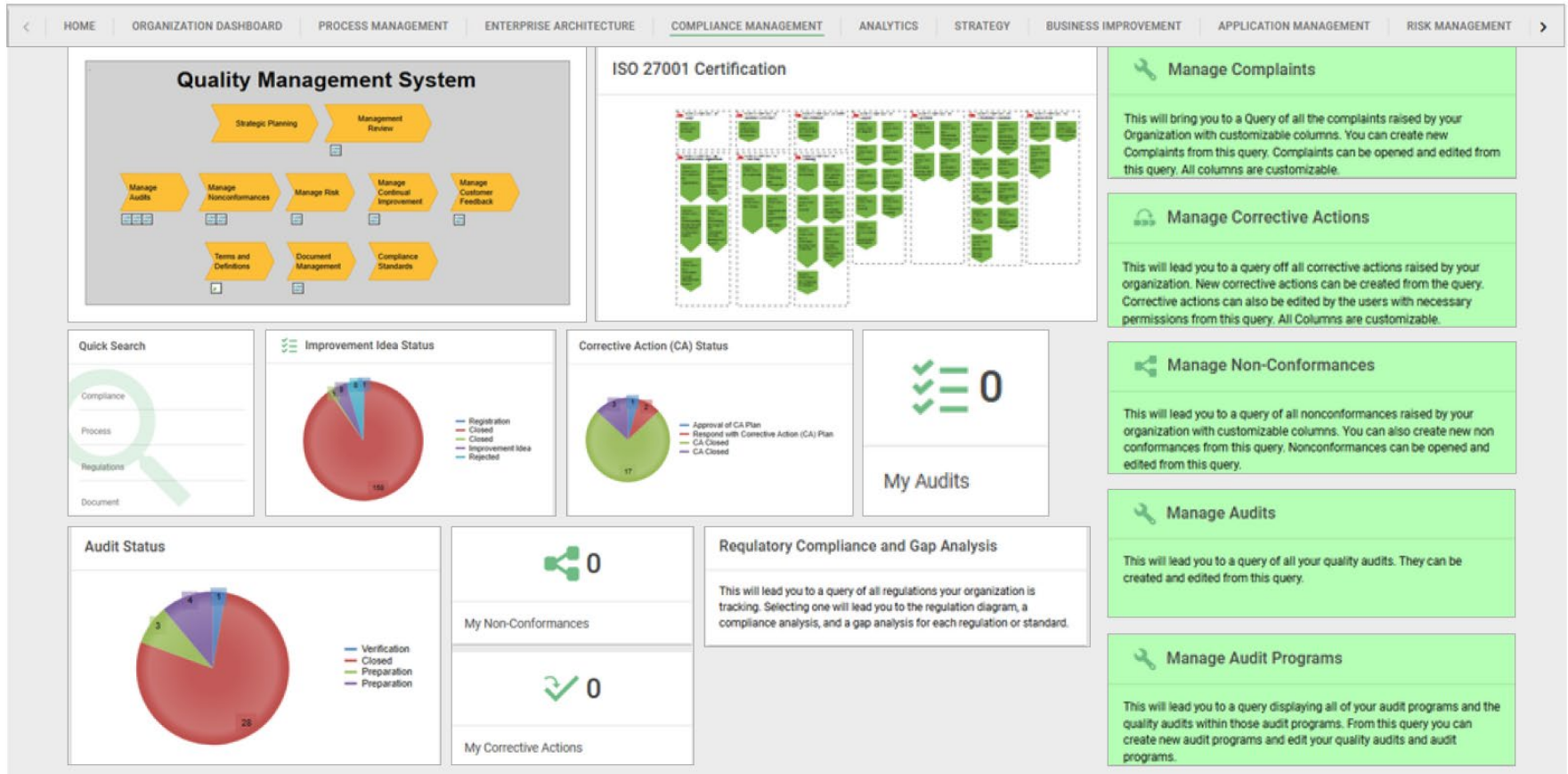
Additional open-access and member-benefit publications are also available from [topic- and industry-focused forums and divisions](#).

Thank you, **CLOSEREACH** 
for providing your facilities tonight!

Management System 4.0

[Click here for a demo](#)

Use Industry 4.0 Technology to Create Your 21st Century Management System



The dashboard features a navigation bar with the following tabs: HOME, ORGANIZATION DASHBOARD, PROCESS MANAGEMENT, ENTERPRISE ARCHITECTURE, COMPLIANCE MANAGEMENT (active), ANALYTICS, STRATEGY, BUSINESS IMPROVEMENT, APPLICATION MANAGEMENT, and RISK MANAGEMENT.

Quality Management System

Strategic Planning → Management Review

Manage Audits → Manage Nonconformances → Manage Risk → Manage Continual Improvement → Manage Customer Feedback

Terms and Definitions → Document Management → Compliance Standards

ISO 27001 Certification

Grid of certification status indicators.

Manage Complaints

This will bring you to a Query of all the complaints raised by your Organization with customizable columns. You can create new Complaints from this query. Complaints can be opened and edited from this query. All columns are customizable.

Manage Corrective Actions

This will lead you to a query off all corrective actions raised by your organization. New corrective actions can be created from the query. Corrective actions can also be edited by the users with necessary permissions from this query. All Columns are customizable.

Manage Non-Conformances

This will lead you to a query of all nonconformances raised by your organization with customizable columns. You can also create new non conformances from this query. Nonconformances can be opened and edited from this query.

Manage Audits

This will lead you to a query of all your quality audits. They can be created and edited from this query.

Manage Audit Programs

This will lead you to a query displaying all of your audit programs and the quality audits within those audit programs. From this query you can create new audit programs and edit your quality audits and audit programs.

Quick Search

Compliance
Process
Regulations
Document

Improvement Idea Status

159

- Registration
- Closed
- Improvement Idea
- Rejected

Corrective Action (CA) Status

17

- Approval of CA Plan
- Respond with Corrective Action (CA) Plan
- CA Closed
- CA Closed

My Audits

0

Audit Status

28

- Verification
- Closed
- Preparation
- Preparation

Regulatory Compliance and Gap Analysis

This will lead you to a query of all regulations your organization is tracking. Selecting one will lead you to the regulation diagram, a compliance analysis, and a gap analysis for each regulation or standard.

My Non-Conformances

0

My Corrective Actions

0

Thank you, Simplify **ISO** 
for sending **Jim** to facilitate this evening!

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Simplify your ISO Management Systems
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50 Ways to Simplify Your ISO Management System

Jim Moran, MA Ed. MSP

What we're covering tonight...

ASQ Ottawa 2026
In-person Interactive Event



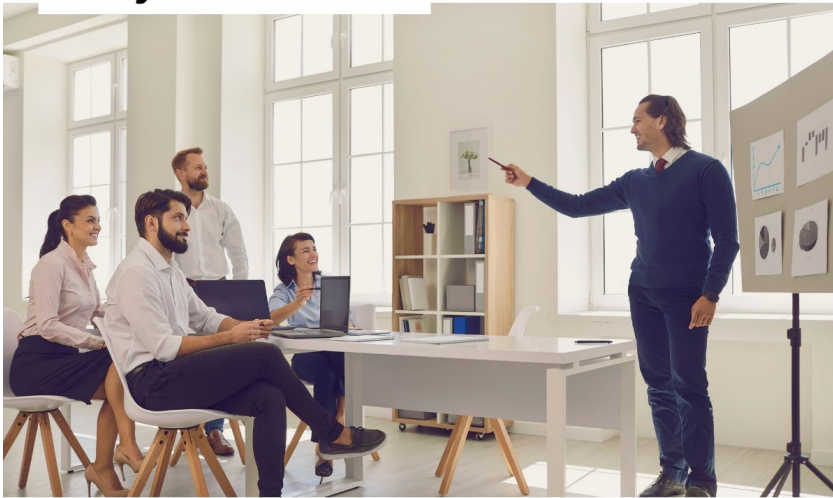
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**50 Ways to Simplify Your ISO
Management System**
Wednesday, Apr 29, 2026
6:00pm – 9:00pm Eastern Time (ET)

Speaker Jim Moran
MA Ed. MSP, President of Simplify ISO Inc.
and the Learning Alliance
ASQ Members - \$20
Nonmembers - \$30
[**Register Now**](#)

Everyone Welcome!



5 segments of 10
ideas

Can we implement
any of these ideas?

Self-assessment
checklist

What are you curious about related to '50
Ways to simplify
Your Management System?

**Write 3 ideas on the back of your
tent card**

Why would anyone want to do this?

- **Improved Efficiency:** Streamlined processes reduce redundancy and save time.
- **Cost Reduction:** Less complex systems require fewer resources to maintain.
- **Enhanced Compliance:** Simpler systems make it easier to meet ISO standards consistently.
- **Better Communication:** Clear and straightforward procedures improve understanding across the organization.

Why would anyone want to do this?

- **Increased Flexibility:** Simplified processes can adapt more easily to changes or new requirements.
- **Higher Employee Engagement:** Less cumbersome systems reduce frustration and enhance job satisfaction.
- **Faster Problem Solving:** Easier to identify and address issues with less complicated processes.

Let's Get Started!

A. Design Principles (Start Simple)

1. **Build one Integrated Management System (IMS)** instead of separate ISO silos.

Design

2. Use the ISO HLS clause structure once, then map standards into it.

Design

3. Write for your people, not the auditor (plain language beats ISO-speak).

Design

4. Limit procedures to where risks actually exist.

Design

**5. Avoid rewriting what already works —
improve it only if needed**

Design

6. Document only what you use; if it's not in use, delete it or at least archive it.

Design

7. Use flowcharts instead of text wherever possible.

Design

8. Design processes first, then documents
(never the other way around).

Design

**9. Accept “good enough” documentation —
perfection is waste.**

Design

10. Standardize document templates across all standards.

Group Chat

Discuss how the members in your group might experiment with some of these ideas

Documentation & Control

11. Replace long procedures with one-page process maps.

Documentation & Control

12. Use checklists instead of narratives for repeatable tasks.

Documentation & Control

13. Store documents in one place (SharePoint, Google Drive, Dropbox, SimplifyISO, Qualiware).

Documentation & Control

14. Eliminate document numbering schemes that no one understands.

Documentation & Control

15. Control documents by ownership, not bureaucracy

Documentation & Control

16. Merge policies (Quality, OH&S, Environment, InfoSec) into one.

Documentation & Control

17. Use one risk register instead of separate ones per standard.

Documentation & Control

18. Keep records “as-is” (emails, logs, screenshots are valid evidence).

Documentation & Control

19. Avoid “ISO-only” forms — use operational records as evidence.

Documentation & Control

20. Review documents only when something changes or during audits (not annually by habit).

Group Chat

Discuss how the members in your group might experiment with some of these ideas

Risk-Based Thinking

21. Use one simple risk method (Likelihood × Impact is enough)

Risk-Based Thinking

**22. Assess risks at the process level,
not clause-by-clause.**

Risk-Based Thinking

23. Stop over-scoring risks — direction matters more than precision.

Risk-Based Thinking

24. Link risks directly to controls you already have.

Risk-Based Thinking

25. Treat opportunities as “improvements,” not separate exercises.

Risk-Based Thinking

26. Integrate OH&S, environmental, quality, and information security risks together.

Risk-Based Thinking

27. Document decisions, not just scores.

Risk-Based Thinking

28. Update risks only when something changes.

Risk-Based Thinking

29. Let leadership accept risks formally — then move on.

Risk-Based Thinking

30. Use risk discussions as management review input, not extra meetings.

Group Chat

Discuss how the members in your group might experiment with some of these ideas

Leadership & Governance

31. Use existing leadership meetings for management review.

Leadership & Governance

32. Document management review in bullet points.

Leadership & Governance

33. Avoid separate ISO committees — embed into operations.

Leadership & Governance

34. Define responsibilities in job descriptions, not procedures.

Leadership & Governance

35. Use one annual business plan as ISO evidence.

Leadership & Governance

36. Keep objectives few, measurable, and meaningful.

Leadership & Governance

37. Track objectives visually (dashboard > spreadsheet).

Leadership & Governance

**38. Delegate ISO ownership to process owners,
not one “ISO person”.**

Leadership & Governance

39. Let top management approve strategy, not paperwork.

Leadership & Governance

40. Train leaders on intent, not clauses.

Group Chat

Discuss how the members in your group might experiment with some of these ideas

Audits, Training & Improvement

41. Use internal audits as process reviews, not ISO clause checks.

Audits, Training & Improvement

42. Audit fewer things, better.

Audits, Training & Improvement

**43. Use “are we getting the right result?”
instead of “are you following the procedure?”**

Audits, Training & Improvement

44. Train staff only on what they need to know.

Audits, Training & Improvement

45. Replace classroom training with micro-training – hands on when possible.

Audits, Training & Improvement

**46. Use corrective action only when needed
(not for every finding).**

Audits, Training & Improvement

47. Fix root causes once, not repeatedly.

A \$1,000 error at 2% net profit requires \$50,000 in new revenue to cover the cost of this error

Audits, Training & Improvement

48. Track improvement actions alongside business actions.

Audits, Training & Improvement

49. Use KPIs you already track as performance evidence.

Audits, Training & Improvement

50. Remember: your ISO management system supports the business — it is not *the* business.

Group Chat

Discuss how the members in your group might experiment with some of these ideas

When you start to simplify your system remember that people love variety, but they don't always like change.

Keep this in mind when you're planning to introduce these ideas!

Thank you!

Simplify **ISO** 

Jim@SimplifyISO.com

<https://SimplifyIso.com>