

SPONSORS



Spring Seminar 2018 Risk Management Principles



Leveraging Risk to Sustain Organizational Excellence

Wednesday, April 18, 2018

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Program Details: www.asqtoronto.org

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TEL: 905.305.5501 PROGRAM DETAILS:
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| Seminar fee | Early Bird Before Mar 31st, 2018 | After Mar 31st, 2018 |
|-----------------|-------------------------------------|----------------------|
| ASQ Members: | \$99 + Tax | \$120 + Tax |
| Non-Members: | \$120 + Tax | \$135 + Tax |



PLATO e1ns delivers the future of Quality 4.0 and Risk Management today. PLATO's Quality Planning Platform is a web-based software solution that major corporations have adopted to keep pace with the forward thinking concepts contained within Quality 4.0.

Each element of your quality plan is coordinated and linked, from initial requirements through production and beyond. Tools and data are web-based, located in a central database, connecting all your team members no matter where they're located on the globe.

Your teams have access to the latest data throughout the entire development process and get notified immediately of changes made by other users. By bringing your teams together and combining methods, documents and action management in a single application, e1ns enables you to bring your products to market faster, at lower cost, with higher quality and with lower risk. e1ns provides valuable benefits to both OEMs and suppliers.



BSI (British Standards Institution) equips businesses with the necessary solutions to turn standards of best practice into habits of excellence. From assessment, certification and training to software solutions, advisory services and supply chain intelligence, BSI provides the full solution to facilitate business improvement and help clients drive performance, **manage risk** and grow sustainably.

Through the passion and expertise of our people, BSI embeds excellence in organizations across the globe to improve business performance and resilience. BSI's influence spans across multiple sectors with particular focus on Aerospace, Automotive, Built Environment, Food, Retail, Healthcare and IT.



The Toronto Section of the American Society for Quality (ASQ) is a section of about 1600 members who are quality professionals of various levels and in many different industries or businesses. We are all interested in promoting Quality, and we offer a number of different ways to do this, such as meetings, training, networking, seminars, conferences and other related forums and several certifications.

The Section is the second largest Globally and is managed by volunteers who are members and through the governance the American Society for Quality. We are always looking for new members and encourage Quality professionals to join and advance their career through certifications and personal growth in volunteering.
www.asqtoronto.org

Registration: 8:15 to 8:45

Welcome and Introduction: 8:45 to 9:00

Key Note address: 9:15 to 10:15



Michael Stanleigh: As CEO of Business Improvement Architects, Michael works with leaders and their staff to improve their operational effectiveness. This often creates and drives change. He increases people's understanding and management of change to ensure they navigate it successfully. In addition to his global speaking and consulting practice he has been featured and published in over 500 different magazines and industry publications.

“What Quality Professionals Need to Know about Managing Risk to Help Them Sleep Better at Night “

Break: 10:15 to 10:30 & Morning Session: 10:30 to 12:00

~ STREAM A -Systems~

~ STREAM B -Tools~



Risk Based Approach to ISO 9001: 2015 and Management Systems

Since their inception, management systems continue to change and evolve to remain relevant and meet market demands. This presentation will cover how management systems today are a powerful tool organizations can use to **manage their risk**. From quality performance, EH&S, information security and business continuity, we will discuss how organizations can maximize the potential of their systems and manage risk effectively.



Glen Clarke and Matthew Mac Neil are both Senior Account Managers at BSI working with companies across industries on adopting management systems to drive business performance, manage risk, and become more sustainable. They have expertise in ISO 9001, 14001, 45001, 7001, and AS9100 and IATF 16949



Effective Risk Management Aligned to Operational Excellence

While engineering quality tools and processes have matured significantly over the past ten years, new policy and requirements have been established. Defects, warranty returns, and litigation still exists. With the proposed changes within the new AIAG-VDA realignment, organizations will have no choice, but to look inward at not only the skills of their engineering and quality teams but recognize the organizational silos which exist within their processes, procedures, business functions and supply chain due to a lack of connectivity, collaboration and the sharing of information.

Mark Chambers is the Director for PLATO Software. Mr. Chambers brings over twenty-five years of software sales and consulting experience in the areas of risk management. He has supported some of the largest manufacturing, aerospace and automotive companies in the world.

Lunch: 12:00 to 1:00 & Afternoon Session: 1:00 to 4:00

1:00 to 2:15



Risk Management and Business Excellence... a logical convergence

The disconnect between BE and RM still prevails. This presentation will highlight the linkages between RM and BE and touch upon the important changes in the newly published ISO 31000:2018. Delegates will learn how to implement an integrated approach to realize maximum benefits

Zillay A. Nawab is a management consulting professional with extensive experience in both in the Public and Private sectors. He is an expert in implementing organizational excellence and managing complex transformation programs, with an effective blend of leadership, facilitation and collaboration. He is involved in development of international standards and Chairs Canadian and International ISO committees



The Role of Statistical Methods in Risk Management

Risk Management is a process of identifying, assessing, and managing variability. In this context, variability is a threat that consumes an organization's resources and shrinks its potential to earn a profit. Examine the role of Statistical Process Control in the 1920's and the application of Six Sigma today were developed to reduce the probability of an undesirable event and how they both became pillars in our efforts to support Risk Management efforts

Andrew Milivojevic is the president of The Knowledge Management Group Inc. (TKMG), where he manages R&D, Six Sigma, Lean Workflow Simplification, and other business process improvement initiatives for client organizations. He is a Professional Engineer, ASQ fellow and the author of Quality by Experimental Design and Emotional Sigma

Break: 2:15 to 2:30



Never Miss an Opportunity; ISO 50501 Innovation

Organizations have approached ISO 9001:2015 implementation by just mitigating risk. Instead, they should go on the attack, and think about opportunity first. The new Management System Standard ISO 50501 on Innovation Management does exactly that. This new Innovation Management standard will be explained together with its fit with ISO 9001:2015.

Peter Merrill is a Keynote Speaker on Innovation and as Chief Executive of a leading Design Brand in Europe He is a foremost authority on Management Systems which he has implemented in IBM, A.I.G., and R.I.M. He chairs the Canadian national committee to ISO/TC279 on Innovation and the ASQ Innovation Think Tank.



Risk Based Thinking

Review how thinking processes and capabilities determine our ability at individual, team and enterprise level to effectively identify Hazard and manage Risk. In addition, participants will learn how to build strategy to improve their thinking competence.

Dr. Michael Mladjenovic is a Lean Sensei and Master Black Belt, whose professional experience includes senior leadership positions in manufacturing, engineering, continuous improvement, and quality assurance for LifeLabs, Maple Leafs Food, & Magna International. Intier Interiors, General Electric, and PPG